



March 23, 2020

Dear Valued Customer:

The COVID-19 pandemic is a constantly changing situation across the globe. Our hearts are with everyone who has been impacted by this virus. We are committed to supporting our customers who are on the front lines and we want you to know how much we appreciate your dedication during this unprecedented time.

As a global medical and disinfection device manufacturer, we remain open with full capacity to take and process orders, and provide you with 24/7 technical support. Our staff is committed to continue to deliver quality products to you on schedule.

The health and safety of our employees, their families and our customers are our top priority. We are following the guidance of the World Health Organization (WHO) and U.S. Centers for Disease Control (CDC) on preventing the spread of the COVID-19 virus. With social distancing critically important to helping stop the spread, we've leveraged remote communication technology and are prepared to conduct product demonstrations and meetings with you via video conferencing.

Our hearts and thoughts go out to the people who have been affected by this unprecedented event and we appreciate the healthcare providers, local communities, and governments around the world who are on the front line working to contain this coronavirus.

We will continue to closely monitor the situation. If you have any questions, please don't hesitate to reach out to your Codonics Sales Representative.

Peter O. Botten | **CODONICS**

President & CEO

Phone: +1.440.243.1198

Toll Free: +1.800.444.1198

Fax: +1.440.243.1334

Email: info@codonics.com

Support: support@codonics.com

www.codonics.com