

Codonics AT Message Notification Service

Summary

This document explains how the Codonics Administration Tool (AT) Message Notification Service (MNS) works.

The AT MNS will receive and display important product messages sent from Codonics (via the Internet) of events such as software updates, product service bulletins, and recall notices.

Requirements

The computer running the AT must be allowed to open an outgoing Internet connection on TCP port 443 to receive MNS messages. Please contact your network administrator for assistance if required.

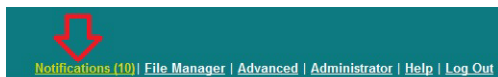
Workflow

When the AT starts-up or while it is running and a day has passed since the last connection attempt, it will attempt to connect to Codonics.

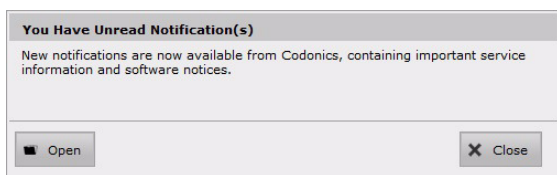
Note: The AT will not attempt more than one connection per day. After 30 days, the AT will notify the user at login if a successful connection to the Codonics message server has not been made. The MNS will remind a user every day thereafter if a connection is not made. Optionally you can check the box Do Not Display the Message Anymore to not be reminded.

If the box is checked, you will not be reminded again until there is a successful connection and then 30 days passes without a successful connection.

The AT's navigation bar at the top right also includes a link for the MNS messages and indicates if and how many unread messages there are.

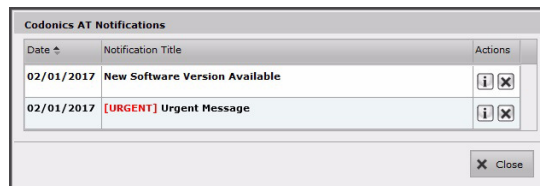


1. When you log into the AT, the MNS will notify you if there are new, unread messages available.



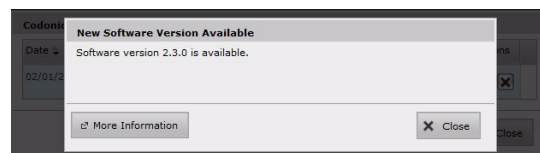
Note: Once you acknowledge this, either by closing or opening the message list, the AT will no longer notify the user of unread messages until the next time the AT receives a new message.

2. Select Open.
3. Notifications will be displayed.



Note: If any of the unread messages have an urgent priority, the message will include an alert.

4. Select the i. A notification dialog will be displayed.



5. Select More Information and a web page with more information will be displayed.



SLS Support

Current Software Release: 2.3.0

NOTE: The current released software version represents the most stable, effective and safe version of the operating software for the Safe Label System. Codonics recommends and encourages updating to this version. To receive a copy, please contact Codonics Technical Support at +1.440.243.1198 or complete the Safe Label System Operating System Software Request form below:

- [SLS Operating System Software Request](#)
- [SLS Software Release Notes](#)
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Technical Support

If problems occur while using Safe Label System (SLS) 500i, contact Codonics Technical Support.

Phone: +1.440.243.1198

Email: support@codonics.com

Website: www.codonics.com

Get it all with just one call
800.444.1198



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